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Governing Law

Your use of this website and any purchase by you of any item shall be governed by Ecuadorean law and you hereby submit to the exclusive jurisdiction of the Ecuadorean courts.

Eligibility to purchase

The purchase of merchandise through Sensistudio.com is strictly limited to parties who can lawfully enter into and form contracts. The site is only available to individuals who have been issued a valid credit/debit card by a bank acceptable by

us and who have authorized Sensi Studio to process a charge or charges on their credit/debit card in the amount of the total purchase price for the merchandise which they have purchase. By making an offer to purchase. The individual must be 18 years of age or older. If under 18 years of age; must have parent/guardian authorization to use their credit/debit card.

Pricing

Prices shown on the site are in United States Dollars (USD) and are exclusive of taxes. If you are a customer whose credit/debit card is not denominated in USD, the final price will be calculated in accordance with the applicable exchange rate on the day your card issuer processes the transaction.

Shipping

All orders are shipped using DHL express service. Once your order is shipped we will provide you with a tracking number. Import duty or tax costs will be invoiced to you directly from DHL. We recommend you to contact your local customs authority to determine a landed cost price prior to purchase completion.

The merchandise is insured with DHL during the transit time until the goods are delivered to the specific address of the customer, at which point responsibility of the purchased goods passes to you.

If your order will not be delivered within the timeframe specified at ordering we will notify you and try to rectify the situation as quickly as practically possible.

Returns and Exchanges

All sales are final. There are no returns, exchanges or in store credit.

Payment

All payments will be processed with PayPal. PayPal charges a commission for each transaction. This cost will not be reflected on your invoice; it will be subtracted from the invoiced amount to the customer.

All credit/debit card holders are subject to validation checks and authorization by the card issuer. If the issuer of the payment card refuses, or subsequently refuses to, or does not, for any reason, authorize payment to us we will not be liable for any delay or non-delivery.

Privacy Policy

We will treat all your personal details as confidential.